



RENO DIRECT

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334-INFO

- 🕒 **Office Hours:** Monday-Friday 8am-5pm
- 📞 **334-INFO (4636)**
- ✉️ **Reno.Gov | RenoDirect@Reno.Gov**

Reno Direct Staff will:

- Answer your questions
- Initiate a request for service to the appropriate department
- Track your service request
- Connect you to the appropriate person or division that will assist you

After Hours:

If you contact us after office hours, please leave a message on our voicemail system, utilize our smart phone app or go through Reno.Gov. The next business day, our staff will review your information, make the appropriate service request order and/or contact you with the information you requested.



ADDITIONAL SERVICES

Catholic Charities of Northern Nevada

📍 500 E. 4th St. ☎️ 322-7073
Assistance with transportation & housing

Citifare Bus (RTC)

📍 4th and Lake St. ☎️ 348-7433
Public transportation services

Healthcare for Homeless Veterans

📍 100 Locust St. ☎️ 786-7200 ext. 1562
Assistance for homeless

Nevada State Welfare

📍 4055 S. Virginia St. ☎️ 448-5026
Medicaid, food stamps & public assistance

Northern Nevada Veterans Resource Center

📍 419 W. Plumb Ln. ☎️ 284-8387
Housing assistance & resources

Project Restart

📍 355 Record St. ☎️ 324-2622
Case management, day center, showers/laundry for clients with mental health issues

VET Center

📍 1155 W. 4th St. ☎️ 323-1294
Counseling, referrals, clothing & employment

Veteran's Admin. Medical Center

📍 975 Kirman Ave. ☎️ 786-7200
Medical care

THERE IS
HOPE





FOOD ASSISTANCE

Resource Network

★ 500 E. 4th St. ☎ 322-7073
Hygiene Packs, Diapers & Emergency Assistance

Salvation Army Social Services

★ 1931 Sutro St. ☎ 688-4555
Food pantry Mon-Fri @ 9-11am & 1:30-3:30pm

St. Vincent's Dining Room

★ 325 Valley Rd. ☎ 329-5363
*Daily meal: 11:30am-12:30pm
Pantry: Mon-Fri @ 9am-5pm & Sat. 9am-3pm*

St. Vincent's Food Pantry

★ 500 E. 4th St. ☎ 786-5266
Emergency food service & distribution



EMPLOYMENT

Industrial Labor Office

★ 420 Galletti Way ☎ 688-1240
Day labor

Job Corps

★ 5005 Echo Ave. ☎ 972-5627
Residential academic & vocational training for ages 16-24

JOIN Inc.

★ 1201 Terminal Way #104 ☎ 336-4450
Job Training



HEALTH

Care Chest

★ 7910 N. Virginia St. ☎ 829-2273
Assistance with medications & medical items

Community Health (HAWC)

★ 315 Record St. ☎ 324-2599

Community Triage Center

★ 315 Record St. #250 ☎ 348-8111
Medically monitored detox & medication stabilization

Northern Nevada HOPES

★ 580 W. 5th St. ☎ 786-4673
Free healthcare, mental health & prescriptions

Northern Nevada Mental Health Services

★ 480 Galletti Way #25 ☎ 688-2001
Case management & medication services

Washoe County District Health Dept.

★ 1001 E. 9th St. Building B ☎ 328-2441

Washoe County Senior Services

★ 155 E. 9th St. ☎ 328-2575

Westcare Community Triage

★ 315 Record St. ☎ 348-8811
Mental health & substance abuse detox services

Westhills Hospital

★ 1240 E. 9th St. ☎ 323-0478
24 hour crisis evaluation



SHELTERS

CAC Emergency Shelter

★ 335 Record St. ☎ 322-9574 (Families)
☎ 657-4675 (Resource Center)
Access to shelter, computer, phone & mail delivery

CAC Emergency Drop-In Shelter

★ 315 Record St.
☎ 329-4141 (Men) ☎ 329-4145 (Women)
Access to shelter & showers

Reno-Sparks Gospel Mission

★ 2115 Timber Way ☎ 323-0386
Emergency shelter

Committee to Aid Abused Women

★ 1735 Vassar St. ☎ 329-4150
Domestic Violence-safe place, counseling, resources & emergency shelter



NON-EMERGENCY

Crisis Call Center

☎ 784-8090

National Runaway Switchboard

☎ (800) 786-2929
Runaway & homeless youth services

Reno Police Department

★ 455 E. 2nd St. ☎ 334-2677

Washoe County Sheriff's Office

★ 911 Parr Blvd. ☎ 785-4629

OUR GREATEST
WEAKNESS



LIES IN

GIVING UP

THE MOST

CERTAIN WAY TO

SUCCEED

IS ALWAYS TO TRY

≡ **JUST ONE** ≡

MORE TIME

- THOMAS EDISON